



## Quality Policy

GroPep Bioreagents aims to provide our customers with high quality products and professional services which fully meet their expectations at all times.

Our Quality Management System is intrinsic to achieving this by providing a framework resulting in a strong customer focus as well as long-term sustainability and profitability within the organisation.

The management team provides the leadership, commitment and responsibility for implementing, integrating and maintaining the Quality Management System and will ensure that all the required resources are available to achieve this.

We will make sure that Quality Management is the key focus for all members of the organisation through communication, training and practical examples. Through direction and support, each employee will have an appropriate understanding of the importance of the Quality Management System, their responsibility to contribute to its effectiveness, and its direct relevance to the success of the organisation. Each employee is responsible for and will be trained to perform the duties required for their specific role.

GroPep Bioreagents has a policy of promoting continual improvement and setting of quality objectives according to the framework provided within the AS/NZS ISO 9001:2016 standard. These objectives will address the risks and opportunities within the organisation as determined by the management team with input from all employees, stakeholders and interested parties (where applicable).

We certify that this Quality Management System accurately describes the procedures in use within the organisation to meet the requirements of the AS/NZS ISO 9001:2016 standard.

The Quality Management System will be monitored, measured, evaluated and enhanced on a regular basis by the management team with input, regular reporting and communication of the status and effectiveness from all employees.

Signed: \_\_\_\_\_

*Chief Executive Officer & Managing Director*

Date: \_\_\_\_\_

9<sup>th</sup> DEC 2021